

## **Misprinted English 2013 California Driver Handbooks**

### **New Information**

Approximately 1000 copies of the English 2013 *California Driver Handbook* (DL 600) have duplicate pages and are missing page numbers 27–58. The boxes containing these misprinted handbooks may have been packed (every other book) with handbooks that contain no errors.

Some misprinted handbooks remain unfound; therefore, industry customers are advised to follow the procedures below upon receipt of a box of English 2013 DL 600 handbooks.

### **Procedures**

When you open a new box of English 2013 DL 600s:

- Check a small number of handbooks from the middle (not the top layer) of the box to determine if the box contains misprinted handbooks. The misprinted handbooks can be quickly spotted by opening the handbook in the middle (where the staples are); the left page is page number 26 and the facing page (on the right) is page number 59.
- Report each box containing misprinted handbooks to the DMV Forms and Accountable Items Section (FAIS) at (916) 657-7837.
- Reorder a new box of DL 600s through normal supply channels.
- Recycle the misprinted handbooks.

### **Background**

The Office of State Publishing estimated the printing error affected 1000 copies of the DL 600.

### **Distribution**

This memo is available online at [www.dmv.ca.gov/pubs/olin/olin.htm](http://www.dmv.ca.gov/pubs/olin/olin.htm) and was announced via California DMV's Automated E-mail Alert System in March 2013 to the following:

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|-----------------------------|--|
| • Commercial Driver License | • Public and Private Secondary Schools |
| • Driving Instructor        | • Traffic Violator School Instructor   |
| • Driving School Operator   | • Traffic Violator School Operator     |
| • Driving School Owner      | • Traffic Violator School Owner        |
| • Mature Driver Program     |  |

### **Contact**

Call the DMV Customer Communications Section, at (916) 657-6560 for further clarification of this memo. Upon request, this document can be produced in Braille or large print.



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Occupational Licensing Branch